LINDA LINGLE GOVERNOR



STATE OF HAWAII PUBLIC UTILITIES COMMISSION DEPARTMENT OF BUDGET AND FINANCE

465 S. KING STREET, #103 HONOLULU, HAWAII 96813 CARLITO P CALIBOSO CHAIRMAN

> JOHN E. COLE COMMISSIONER

LESLIE H. KONDO COMMISSIONER

e-mail: Hawaii.PUC@hawaii.gov

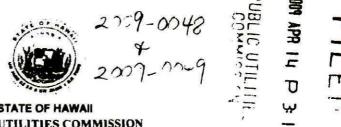
Telephone: (808) 586-2020 Facsimile: (808) 586-2066

April 20, 2009

TRANSMITTAL MEMORANDUM

VIA: Mail Fax Pages: Courier Hand Delivery Email TO: Phone Fax Email Michael H. Lau, Esq. Yvonne Y. Izu, Esq. Sandra L. Wilhide, Esq. Morihara Lau & Fong LLP 841 Bishop Street Honolulu, HI 96813 Catherine P. Awakuni Executive Director Department of Consumer Advocacy P. O. Box 541 Honolulu, HI 96809 cc: Peter A. Nicholas Molokai Properties Limited 745 Fort Street Mall, Suite 600 Honolulu, HI 96813 FROM: Michael Azama Commission Counsel TRANSMITTING: Originals Copies Date Description X 04/14/09 Written complaint from Mili Chang TRANSMITTED FOR: Your Information and Files Your Review and Comment Por Your Signature and Forwarding As Noted Below Per Your Request	RE: Docket No. 2009-0048, Molokai Public Utilities, Inc.								
Michael H. Lau, Esq. Yvonne Y. Izu, Esq. Sandra L. Wilhide, Esq. Morihara Lau & Fong LLP 841 Bishop Street Honolulu, HI 96813 Catherine P. Awakuni Executive Director Department of Commerce and Consumer Affairs Division of Consumer Advocacy P. O. Box 541 Honolulu, HI 96809 cc: Peter A. Nicholas Molokai Public Utilities, Inc. c/o Molokai Properties Limited 745 Fort Street Mall, Suite 600 Honolulu, HI 96813 FROM: Michael Azama Commission Counsel TRANSMITTING: Originals O	VIA: Ma	ail 🖂 🛚 F	Fax 🗌 Pages:_	_ '	Courier 🗌	I	Hand Delivery [Email 🗌
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Per Our Conversation SEE REMARKS BELOW REMARKS:	Your Your Your As N	Information Signature Signature oted Belo	e and Return e and Forwarding w			ì	Your Approval Your Review and (Commen	

For Office Use Only	
IC Number:	
Assigned to:	
Date Assigned:	



STATE OF HAWAII PUBLIC UTILITIES COMMISSION Residential/Business Complaint Form

Complainant

Complanant				
Your Name	Mailing Address			
Mili Chang	P.O.Box 24 Maunaloa, HI 96770			
Name of your Business or Company	Mailing Address			
Personal Contact Information (Residence, Cell, Etc.) 808-552-2834	Business Contact Information (Main No., Ext., Cell, Etc.)			

Complaint Against

Company Name Molokai Public Utilities Inc. & Wal'ola O Molokai	Company's Telephone Number 808-552-2444	
Main Address P.O. Box 259	Mailing Address	
Your Account No. 601	Other Account Information	

Nature of Complaint

Use this section to describe the nature of your complaint. Describe the events in the order in which they occurred as best as you can. Along with this form, please submit any and all supporting documents (billing statements, correspondences, notes, etc.).

My complaint is the increase of water and sewage fees which you must be familiar with. To even consider and allow an increase of these fees is worse than highway robbery similar to the gas prices.

The community cannot endure another rate increase even though some have financial assitance there are many who have none and will surely break the bank. All around our United States Companies and Governments are working together by taking a little burden off these devastating times, pay cuts, hours reduced, etc. Is this "Price Gouging"? How many "Test Years" must we live thru? Are we being held Hostage?

If this is not the proper place for my complaint please advise me of any other form.

Mahalo, Mili Chang